

Sales Partners Worldwide 4330 N.Civic Centre Plaza Suite 203 Scottsdale, AZ 85251

Attention: Lori Raudnask

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Manufacturing, Distribution and Repair Facilities

CANADA Edmonton, AB Fort McMurray, AB Grande Prairie, AB

> USA Washington, PA Gillette, WY Casper, WY

A U S T R A L I A Perth, WA Kalgoorlie, WA

> CHILE Antofagasta

Lori I wanted to drop you a note and "THANK YOU!" so much for the Wonderful and helpful training you put on for all Global Heat Transfer Ltd. people in Edmonton, Alberta January 6 and 7 th of 2008!!

Everyone in the company that attended the training has told me they found The training seminar very helpful to them and some have said that the two days of training has taken them to new heights they did not think they could achieve!! We now have a very excited group of employees that are invigorated and really pumped and the atmosphere here now is very exciting I might add!!

Thanks to you we have developed a "CODE OF HONOR!!" which we all operate by on a day-to-day basis. We have this code of HONOR posted in various places Through out our buildings for everyone to read on a day-to-day basis! From what I have seen so far there is a fantastic change in attitude and we have all the people on the bus pulling the right way now!!

I would like to THANK YOU!! Personally for taking the time to come and work with us and look very forward to working with you closely going forward!!

Your Training was second to none and excellent!

If you ever want to use my name for anyone as a reference please feel free to give them my name and phone number and I will be happy to explain to anyone what it has done for our company and how worthwhile the time spent was for us!

Take good care until we meet again!

Best Regards Global Heat Transfer Ltd. Gerald (Ged) Vanberg President





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